

# The ultimate protection for your vehicle

## Protect & Connect S5 and S7

Vehicle Tracking and Asset Location Systems

Certified to meet Thatcham criteria effective 01 January 2019

The future is exciting.

**Ready?**



Vodafone  
Automotive

# Protect & Connect S5 Vehicle Tracking and S7 Asset Location systems

You've invested in your pride and joy. Now, you need the peace of mind knowing that it's safe: Vodafone Protect & Connect monitors your vehicle so you don't have to.

With car theft rates up 56% in recent years in England and Wales,\* major insurers are often asking if vehicles have tracking systems installed as a condition of providing you with cover. Almost half of all recorded thefts in recent years have involved criminals entering vehicles through an unlocked door, up from just 13% in 2006.\*\* The growing issue of keyless theft – where criminals use relay devices to trick cars into thinking the legitimate key is nearby – now risks becoming standard practice.

Advancements in telematics technology, such as Vodafone Protect & Connect tracking systems, are at the forefront of countering these trends. By providing industry-leading, specialist stolen vehicle tracking protection, you can rest assured that if the worst does happen, there's unparalleled support on hand to retrieve your vehicle as quickly as possible.

These systems use the latest GPS/ GPRS/GSM technology, providing pinpoint accuracy and unrivalled service levels, with recovery of vehicles via police liaison conducted in local language through Vodafone Automotive's network of Secure Operating Centres across 52 countries globally.\*\*\*

## We're a trusted brand

You can be assured, major global brands trust Vodafone Automotive and its products. These include Aston Martin, Audi, Bentley, Ferrari, Infiniti, Lamborghini, Maserati, Mercedes-Benz Truck, Nissan, Porsche, Renault, Seat, Škoda, Tesla, Volkswagen passenger cars and Volkswagen commercial vehicles.

## Thatcham accredited and recognised by insurers

Protect & Connect S5 Vehicle Tracking and S7 Asset Location systems are Thatcham accredited and recognised by the majority of leading insurers. You may qualify for a discount on your insurance premium.

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## Contact Vodafone Automotive

### Vodafone Automotive Customer Services

(Monday-Friday 09:00-17:00)

**+44 (0) 1282 473 732**

### Vodafone Automotive 24/7

### Stolen Vehicle Helpline

**+44 (0) 333 222 0799**

**or +44 (0) 1282 473 799**

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\*Auto Express - <https://bit.ly/2JbJTMb>

\*\*ONS - <https://bit.ly/2QUMUHK>

\*\*\*Countries covered by Vodafone Protect & Connect S5 and S7: Albania, Andorra, Austria, Belarus, Belgium, Bosnia, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malaysia, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, Vatican City.

# Product range

## Protect & Connect S5

The S5 incorporates all of the benefits listed below. The system also can be supplied with the additional features that come with the Plus or Advanced versions.

**If your car is stolen:** If your car is stolen without the ADR card being present, an alert will be sent to Vodafone Automotive's Secure Operating Centre. An advisor will then attempt to contact you on the number you will have supplied at time of registration.



### Automatic Driver Recognition (ADR)<sup>†</sup>

Alerts Vodafone Automotive immediately if your vehicle is stolen, even if the thief has your keys



### Pinpoint GPS Tracking

Accurate to within 10 metres



### European Coverage as Standard

Local language Police liaison and recovery across 52 countries



### Insurance Approved

Approved by major insurers



### Tow-Away Alert

Triggered when motion is detected with the ignition switched off



### Theft History

In the event of a theft, our minute by minute theft tracking helps the Police secure convictions



### International GSM Coverage

Roaming SIM card gives coverage across more than 180 countries



### Tamper Alert

Activated when the system battery is disconnected or discharged, or when the system wiring is cut



### System Health Check

Regular automatic self diagnostic check



### Special Modes

Activate Garage Mode or Transport Mode at the click of a button

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## Protect & Connect S5 Plus

The S5 Plus incorporates all the benefits listed above. The system also benefits from the additional Manual Engine Start Inhibit feature.



### Manual Engine Start Inhibit

Activated by the Secure Operating Centre with Police authorisation, to prevent the engine from being restarted

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## Protect & Connect S5 Advanced

The S5 Advanced is our top of the range Thatcham accredited system. It incorporates all the benefits of S5 Plus. The system also benefits from the additional Automatic Engine Start Inhibit feature.



### Automatic Engine Start Inhibit<sup>†</sup>

Activated when the Automatic Driver Recognition card is not detected, preventing the engine from being started

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## Protect & Connect S7

The S7 offers stolen asset location with pan-European Coverage as standard, pin-point GPS tracking to within 10 metres, tow-away alert, tamper alert and all the features of the My Connected Car App.

If you are installing a Protect & Connect device for insurance compliance, always confirm with your Insurer the correct device required. Protect & Connect devices are also connectable to our 4615P ADR Alarm – offering even greater levels of security and peace of mind.

# Important information

## Automatic Driver Recognition (ADR)<sup>†</sup>

When the internal battery nears the end of its working life, you will receive an SMS advising you to replace it. The battery should be replaced with a standard battery - type CR2032 - which can be purchased from most high street outlets.

## Automatic Engine Start Inhibit<sup>††</sup>

With S5 Advanced, when this feature is enabled it prevents your vehicle's engine from starting if the ADR card is not detected.

**It is your responsibility to ensure there is a working ADR card present at the start of each journey.** In the unlikely event that your vehicle does become immobilised and you don't have access to your ADR card, please call Vodafone Automotive 24/7 Stolen Vehicle Helpline on +44 (0) 333 222 0799 and we will endeavour to get you moving again.

## Storing your ADR card

For maximum security, Vodafone Automotive recommend that your car keys and ADR card are kept separately when your vehicle is not in use.

## False alerts

To avoid unnecessary alerts, call Vodafone Automotive 24/7 Stolen Vehicle Helpline to inform them of any potential false alarm. With your consent, the Secure Operating Centre will set one of the following modes:

- **Transport Mode:** This mode inhibits the alerts that would be generated by unexpected movement of the car whilst the ignition is switched off. For example, if the car were to be transported.
- **Garage Mode:** This mode inhibits the alerts that would be generated by unexpected tampering with the car. For example, if the car were being serviced; the battery being disconnected; or dealer device maintenance is required.

Alternatively, simply activate Transport or Garage Mode using the My Connected Car app, without the need to contact our Customer Services. Please note that excessive false alerts may result in a charge.

<sup>†</sup> Applicable to the Protect & Connect S5 range only.



# My Connected Car App and Web

With My Connected Car, you can access and manage a number of your vehicle security and safety functions remotely. My Connected Car provides easy access to vehicle information such as real-time vehicle location, directions to the vehicle and geofence ability.

## How to Access the 'My Connected Car' service

- 1 Fill out and sign a registration form and send to our dedicated Vodafone Automotive customer service team
- 2 Install a Vodafone Automotive stolen vehicle tracking device
- 3 Receive a text with login details
- 4 Download the 'My Connected Car' app, available on Android & IOS, and sign in using the login details provided

Download the 'My Connected Car' app from the app store on IOS and Android now for a free demo.



### Live vehicle location

Including satellite Google Maps viewing



### Trip reports

See your latest and historical journeys including distance travelled as well as average and maximum speed



### Car finder route (driving and walking)

Can't remember where you parked? Car finder shows you the quickest way to get back to your vehicle



### Geofence

Set a geofence zone and receive an in-app notification if vehicle enters or leaves that area



### Special modes

Simply activate Garage Mode or Transport Mode without the need to contact our Customer Services



### Speed alert

Set a specific speed limit and receive an in-app notification if you exceed that limit



### SOS button

Direct to the Vodafone Automotive Secure Operating Centre



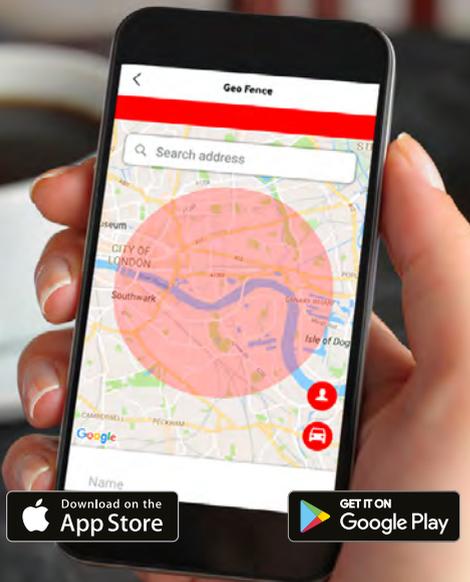
### Multiple vehicles

Up to 10 vehicles available in one account



### Self-diagnosis

Perform your own system health check



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